



<https://shipstonmc.warwickshire.nhs.uk/>

Newsletter No 15: March 2022

COVID update

We'd really appreciate it if visitors to the surgery would please continue to wear face coverings to protect our staff and vulnerable people in our community.

2nd Booster Vaccinations

The press coverage on February 21st said that those in care homes, aged over 75 and immunosuppressed will be invited for a 2nd booster vaccination 6 months after their first booster. No patients registered with us will be eligible for this prior to 5th April 2022. We will advise how to book appointments when this information becomes available

What to do if you have Missing Vaccinations

If you have issues with your vaccination records then these are the routes to follow for resolution:

Vaccinations given in England

If you had your vaccination at Ettington, or later in Stratford, then send your enquiry into swg-tr.shipstonrecords@nhs.net.

For issues with vaccination records relating to vaccinations received anywhere else in England, patients should contact 119, and take the following steps:

- Call 119.
- Select option 1 (England).
- Select option 4 (To report an issue with your COVID vaccination record).
- Ask to speak to the Vaccination Data Resolution Service (VDRS). You should get a call back within 21 days.

The VDRS team will aim to contact you within 21 days. They will make three attempts to contact you. If they are unsuccessful in contacting you, then you will need to call 119 and make a new referral. The previous call will be closed after the three attempts to contact you.

FAQs for the Vaccine Data Resolution Service can be found here: <https://www.nhs.uk/contact-us/vaccine-record-help/>

If any patient wishes to lodge a complaint regarding the VDRS service, then can they email: england.contactus@nhs.net

Vaccinations not given in England

There is also a service in place for vaccinations that have been received outside of England. Information can be found at the following page: <https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/tell-nhs-about-coronavirus-vaccinations-abroad/>

You can use this service if you:

- are aged 18 years old or over
- have an NHS number
- have received one of these MHRA-approved vaccines outside of England - Oxford/AstraZeneca (Vaxzevria), Pfizer/BioNTech (Comirnaty), Johnson & Johnson (Janssen) or Moderna (Spikevax)
- Are able to attend the face to face appointment with photographic ID (Passport or UK Driving Licence) and evidence of their vaccination record.

Unfortunately, there are no sites available in Coventry and Warwickshire for this and you may need to travel to a site in order to be able to get this authorised. Hopefully local appointments will be available for this in the near future.

Where you are unable to have your overseas vaccination recorded. For example, because you live too far away from one of the vaccination centres offering this service, you can still access subsequent doses for which you are eligible, either through attending a walk-in (if you already know which vaccine type you require, as well as the appropriate interval period), or through seeking advice from your GP about which



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subsequent vaccine(s) you need. If you need any further vaccinations please take any proof of vaccinations administered abroad with you to the site for any future vaccinations.

NHS App and COVID Passport

The NHS COVID Pass service for 12 to 15 year olds went live in early February, and is accessible via [nhs.uk](https://www.nhs.uk) for those aged 12 or over via <https://www.nhs.uk/conditions/coronavirus-covid-19/get-digital-covid-pass/> or by calling 119. This service is the service already available for adults.

13-15-year-olds can access a COVID pass by signing up to the NHS app using their own e-mail address. As long as they pass validation with a passport they will get access to Covid vaccine certificates and also recovery certificates which will appear ten days after a positive Covid PCR test, and remain valid until 180 days after the date of the test.

With this access 13 – 15 year olds will also be able to access non-personalised services such as Health A- Z, organ donation and 111 online.

COVID Recovery Certificates

The surgery can provide COVID Recovery Certificates for travel. There is a charge of £36.80 for each certificate and you will need to provide confirmation of no symptoms prior to its issue. Requests for these should be sent swg-tr.shipstonrecords@nhs.net

Prostate Cancer UK – ‘Missing Men Campaign’

1 in 8 men will get Prostate Cancer. Prostate Cancer is not always life-threatening but when it is the earlier it is caught the more likely it is to be cured. Prostate Cancer UK have developed a 30 second risk checker which we would encourage men to complete <https://prostatecanceruk.org/>

Staffing update

Congratulations to Lauren who has been appointed Practice Nurse Manager. Corinne is now focussed on Long Term Condition Management. Sadly Pam, from Dispensary left us in February to enjoy retirement. Nurse Leanne will be leaving us later in March, although she will continue to work on a locum basis for the practice from time to time. Becki has returned from maternity leave and re-joined the administration team and Agnes will also be returning to the administration team later in March.

Surgery Closures

For Staff Training

Each month Warwickshire GP surgeries are closed for staff training. The next dates when the surgery is closed for staff training from 12.30pm are:

Wednesday March 16th

Thursday April 28th

Wednesday May 18th

The dispensary is open again between 5 and 6.30 on these days.

For Staff Meetings

The surgery is also closed between 1 and 1.45pm on the following dates for a staff meeting:

Thursday March 10th

Tuesday April 5th

Thursday May 12th

Medication Delivery Service

Did you know we offer a medication delivery service?

If you live outside of Shipston and request medication via ourselves then we can deliver to you. Please let us know if you'd like to take advantage of this service by calling 01608 665502.



Shipston Medical Centre Patient Participation Group (PPG)

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When ordering, either on line or via our Repeat Medication phone line, please advise if you wish for delivery.

We deliver Monday - Friday between 12 & 6pm.

For those who collect their medication we have also extended the collection time to 8pm on a Thursday.

NHS Charges

There are a number of services that the GPs are asked to do, such as, insurance reports, benefits support, Firearm Licence Applications, To Whom It May Concern letters. All these are outside of a GPs NHS standard work and are chargeable requests. You will therefore be invoiced for this work, and the invoice is payable prior to the work being done. Our list of charges is available on our website.

At the current time, medical examinations, e.g. for DVLA requirements, which require face to face clinician time are being reviewed on an individual basis dependent on clinician availability.

Replacement Hearing Aid Batteries

The Ellen Badger Hospital site is now closed and will remain inaccessible for some time.

Replacement hearing aid batteries can be collected either from Shipston Medical Centre or from Stratford Hospital. Please be aware you should have your white card available to show, when collecting batteries from Shipston Medical Centre or Stratford Hospital. If you do not have a white card please call 01926 482668 as Shipston Medical Centre and Stratford Hospital will be unable to provide replacement batteries without the card.

Alternatively call 01926 482668 to request that the Audiology department post out batteries to you.

NHS Weight Management Initiative

We are offering an initiative to support our patients' weight management. We will be contacting patients who, according our records may be eligible for either a 12 week membership of Slimming World or Weight Watchers and/or a reduced price gym membership. If you think you would like to take advantage of this then contact shipstonsecretaries@nhs.net and a member of the team will get back to you to discuss.

Shipston Patient Participation Group (PPG)

We (PPG) meet regularly with members of the practice to represent patient views in discussions about the provision of local healthcare services – whether those are delivered in Shipston or further afield.



We really welcome feedback from Shipston Medical Centre patients.

Perhaps you have a question about local healthcare services and don't know who to ask or you have views which you would like to share:

If so, please contact Carole Nossiter, Chair, Shipston PPG on shipstonppg@gmail.com

Shipston Home Nursing

Despite best efforts to change his mind, the Chair of Shipston Home Nursing, Dr Clive Irwin is retiring and they are looking for someone to follow in his footsteps. If you are interested or know someone who may be interested please visit

<https://www.shipstonhomenursing.co.uk/careers> / for more information.